

loss prevention



investigations



security



A Loss Prevention • Private Detective • Security Corporation

Our integrity, quality, and experience combine to bring you superb results!

Loss Prevention Services

Consulting, Program Development & Training

Consulting

With over 40 combined years of loss prevention, legal, investigations, retail operations, personal protection, military, and security backgrounds, our Loss Prevention Team are well qualified to guide you through your most devastating losses, and replenish those losses with steadfast gains. As leaders of our exclusive industry, we understand the nature of economic fluctuations in your company. Our primary objective is to always maximize your revenue by helping you identify immediate and potential problem areas that hinder tangible gains and cause visible losses.

Inventory Analysis

Inventory integrity is a vital component of every successful organization. Our Loss Prevention Team projects and monitors inventory control. We establish inventory shrink tracking reports, identify shrink trends based on inventory movement, and increase inventory accuracy.

Development

An effective Loss Prevention Program can mean the difference between great gains and tremendous losses for your company. Our professionals can increase operational controls, reduce shortages, and improve employee awareness by developing and implementing Loss Prevention Training that includes:

- Fraud Training Programs
- Employee Awareness Programs
- Confidentiality Hotline (to report theft, harassment, potential problem areas)

Employee Theft Investigations and Interviewing

A prevailing area of loss is employee theft. In every business, 10% of the workforce will take actions that will result in nearly 40% of loss or severe liability. Quality employees deserve respect; thus, when we conduct investigations, we use careful methods that are stringent yet subtle. Our employee interviews relieve your management of post-interview pressures associated with suspected employee dishonesty issues including:

- Missing Cash
- Inventory Shortages
- Vendor Shortages
- Fraudulent Activities
- Suspicious Shipping Activities
- White Collar Crime

Integrity Shops

Integrity Shops are a direct and reliable way to assess loss and identify its causes. No other method can replace simple, effective feedback from an anonymous integrity shop. Through our Investigators' attentiveness to loss prevention, sales techniques, closing skills, and a range of other features, our integrity-shop results give you unparalleled insight into your loss prevention strategy and the overall customer experience.

Loss Prevention Quality Assurance Shops

The most disappointing and unacceptable scenario is when the very Loss Prevention Agent hired to prevent theft is the direct source of the loss. Our Loss Prevention Quality Assurance Shops are designed to answer your concerns regarding such considerations as:

- Do your LP Agents have integrity, or are they planting products on customers?
- Are your LP Agents using the 5 Elements of Proof to ensure a successful apprehension?
- Are your LP Agents making "bad stops" and not honestly reporting their errors?
- Do your LP Agents extort money or favors from shoplifters in lieu of prosecution?
- Are your LP Agents too aggressive or forceful?

In areas where a lack of productivity is a concern, consider these questions:

- Are your LP Agents properly trained to apply the 5 Elements of Proof?
- Are your LP Agents in the office more often than in loss-preventable areas?
- Are your LP Agents intimidated in their approach to apprehension?
- Are your LP Agents pacifists that allow shoplifters to negotiate their way out of an apprehension?

Shoplifting Apprehensions

External Theft is a primary component of a company's shrink. It also hinders employee productivity and customer service. Our professionally trained plain-clothes Undercover Investigators focus on apprehending shoplifters, which enables employees to concentrate on their job tasks, customer service, and maximizing revenue.

Undercover Operatives

Our Investigators can easily identify dishonesty among your employees, vendors, and customers that could otherwise remain unnoticed and diminish your revenue. We detect internal loss and dishonesty through covert surveillance by working within your company to provide proof of misconduct.

Private Investigations

Investigations

Our proficient Private Detectives skillfully build cases and successfully resolve them, maintaining a high degree of professionalism and confidentiality at all times. We provide you with the needed answers to assist you in favorable resolutions. These services include:

- Workers Compensation Cases
- Insurance Fraud Investigations
- Domestic Investigations
- Criminal Defense Investigations
- Civil Investigations
- Corporate Investigations

Personal Protection

We can create customized security strategies for all your business and personal needs. With growing threats from an increasingly sophisticated criminal element, it is necessary that companies provide superior protection to their top-ranking officials. Our Personal Executive Protection (PEP) Program utilizes our seasoned security experts to protect executives, international corporate officers, VIPs, and others whose safety could be jeopardized.

We can also serve as your disaster relief protection to escort your response team into disaster areas.



Our integrity, quality, and experience combine to bring you superb results!

Security

We understand the need to be proactive in preventing loss and protecting company assets. Our trained security officers are ready to stand post in areas where the need for prevention and deterrence is warranted, or rove your property with due diligence and conduct challenges when access is not approved.

Contract Security Management

We can manage your entire national security department without hindering you. You can accomplish this by contracting a security company that can be service provider, one that knows loss prevention or your environment, and can respond to your needs immediately.

We provide professional security guard services in your multiple locations. We have business relationships with other security companies throughout the nation to service our clients anywhere. We manage the other security companies to ensure they are following the post orders, charging for hours actually worked, and utilizing security officers that are competent, knowledgeable and exude security.

Other Security Services We Offer

- Basic Security Officer Training (Georgia Only)
- Firearms (Georgia Only)
- Online Training (Georgia Only)



INTEGRITY • QUALITY • RESULTS

Please visit our website at www.lpsgroup.net

Georgia Board of Private Detective & Security Agencies License No. PDSC001554

A Certified MBE (Minority Business Enterprise) with the National and Georgia Minority Supplier Development Council (NMSDC & GMSDC). A proud member of ASIS International (formerly known as American Society for Industrial Security), Cobb County Chamber of Commerce, National Council of Investigation & Security Services (NCISS), and National Retail Federation (NRF).

LPS Group, Inc.